

Your GP Surgery Online

www.themapleshealthcentre.co.uk

Book and cancel
appointments

Order repeat
prescriptions

Ask your Doctor
a question

Follow up test results
and referrals

Travel advice
and sick notes

Health and
medication reviews

Access local health and
wellbeing services

Trusted self-help
advice

Accessible 24 hours a day,
7 days a week

Your local GP practices working together



Lea Valley Health

Our new surgery website www.themapleshealthcentre.co.uk is now up and running, bringing you lots of ways to help you manage your healthcare needs. We feel it is important to give you the information and help that you require as quickly and efficiently as possible.

The website is easy to navigate and it will allow you to submit requests for some types of referral. You can print your own medical certificate for the first seven days or request one if you have been unable to work for longer. You can also request medication reviews and visit our travel advice online room, ask the doctor or nurse a question and they will get back to you. Advice on how to manage common illnesses is available and the website can sign post you too can put you to organisations that can help you. There is a lot of self-care and wellbeing advice too. You can also see up to date information relating to The Maples Health Centre, many other features are currently being added.

Online Patient Service

If you would like to sign up for Online Patient Services, you will be able to:

- Make an appointment
- Order your repeat prescriptions
- Cancel an appointment
- Change your contact details
- Review your medications and known allergies

To register for our online services you will need to visit the practice, bringing with you two forms of identification. One of these items should include your photograph e.g. Passport or Driving Licence.

We will then issue you a username and password and you will instantly be able to register and start managing your own health requirements.

We have changed computer systems. Unfortunately, the information is not carried forward from our old EMIS computer system. You will need to re-register for Online Patient Access.